

Café Supervisor

Farmshop at Cranswick – Hutton Cranswick, Driffield YO25 9PQ

Job Type

Full Time/ Permanent

About Us

Farmshop at Cranswick is a busy, family-run farm shop and café serving fresh homemade food, cakes, sandwiches, breakfasts, lunches, and Yorkshire produce. We pride ourselves on offering excellent customer service in a friendly and welcoming environment.

We are looking for a **Café Supervisor** to help oversee the smooth day-to-day running of the café and support our front-of-house team.

Main Responsibilities

- Supervise and support café staff during daily service
- Lead by example to deliver **excellent customer service**
- Assist with staff training and onboarding of new team members
- Coordinate front-of-house duties, including seating, table service, clearing, and customer queries
- Ensure food and drinks are served efficiently and presented to a high standard
- Carry out opening and closing procedures, including cashing up when required
- Monitor cleanliness of the café, toilets, and customer areas
- Ensure compliance with **food hygiene, health & safety, and company procedures**
- Help manage stock levels, replenish supplies, and communicate ordering requirements
- Work closely with the kitchen team to ensure smooth service throughout the day
- Handle customer feedback professionally and resolve any issues promptly
- Manage staff holidays and arrange cover accordingly.

What We're Looking For

Essential

- Previous experience in a **café, restaurant, or hospitality environment**
- Confident supervising or leading a small team
- Excellent communication and customer service skills
- Ability to stay calm and organised during busy periods
- Good attention to detail and high standards of cleanliness

Desirable

- Experience with till systems and cash handling
 - Food Hygiene Level 2 certificate (or willingness to obtain one)
 - Experience working in a busy daytime café or farm shop environment
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Hours

- **Full Time hours available**
 - Includes **weekdays and weekend work**
 - Additional hours may be available during holidays and seasonal busy periods
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What We Offer

- Friendly and supportive **family-run working environment**
 - Daytime hours only – no late evening service
 - Staff discount in the farm shop and café
 - Opportunity to be part of a well-established and award-winning local business
 - Training and development opportunities within the business
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To Apply

Please send your CV and a brief covering message to:

 hello@farmshopatcranswick.co.uk

 **01377 271038**